

## **Non-Discrimination Policy**

## **DISCRIMINATION IS ILLEGAL**

MOOSE Physical Therapy complies with applicable Federal civil rights laws and does not discriminate on the bases of race, religion, sex, national origin, age, disability, sexual orientation, or veteran status. You will be treated with respect, compassion and dignity, and will not be treated differently because of race, religion, sex, national origin, age, disability, sexual orientation or veteran status.

## WE WILL PROVIDE

MOOSE Physical provides aids and service to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Free language services to people whose primary language is not English such as qualified interpreters
- Information written in other languages

Please contact MOOSE Physical Therapy if you need any of these services. If you believe that MOOSE Physical Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax or e-mail with:

MOOSE Physical Therapy 2000 W Pioneer Pkwy Ste 22 Peoria, IL 61615 (T): 309-670-0853 (F): 309-279-5211

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

US Department of Human and Health Services 200 Independence Ave, SW Room 509F, HHH Building Washington, DC 20201 800-368-1019 800-537-7697 (TDD)

Online via Office for Civil Rights Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html